# the Boo is the Rows Grif with Grace Goelzer Area Paceseffers

Grif with Grace Goelzer Area Pacesetters

Hosted by NSD Heidi Goelzer

4 the Goelzer Area Directors

Mondays from 7pm-9pm Central September 10 | September 17 | September 24 | October 1

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# WELCOME!

Be sure you are in the "Grit with Grace Fall Pacesetters"

Group on Facebook!

you will find the weekly links there.

### "The only place success comes before work is in the dictionary" - Mary Kay Ash

#### Dear Women of Excellence.

Your Sales Directors & I are so humbled, honored, and excited that you have committed your time, money, energy, and heart into this 4 week Pacesetters course. I still remember my first Pacesetters—I was a new consultant & it was life changing. I learned great business habits that have served me well throughout my 20 year career!

I believe that one of my jobs as your National Sales Director is to:

Stretch your belief & your thinking

To empower you to see beyond today

To truly believe & understand that with God's blessing you can have so much more freedom, flexibility, & even JOY in your life & business

Will this 4 week journey be easy? **Probably not -** but what is easy is seldom worth it! I pray that you are willing & ready to learn, grow, & work to change your lives and the lives of the people God has entrusted to you!

# Here are some suggestions to make you're Grit with Grace Pacesetters experience INCREDIBLE!

- Our session will begin right at 7:00pm CST. I would plan on being at your computer (or whatever device you are using) a few minutes before hand so you have clicked the YouTube link and are ready to go!
- Show up each week and EVERY day with a positive attitude of EXPECTANCY, knowing that you are in the RIGHT place. Do not take anything personally. It is your job to receive the information on your end from the place it was intended—with LOVE, the desire to see you grow, and for YOUR BEST FUTURE!
- Have your snacks and drinks already by your side so you don't miss a thing!
- Get caffeinated. I know it's a long session. You will be sitting for two hours straight. We need you alert, awake, & giving us feedback! Post to our Pacesetters Facebook group as we go along!!! Post your a-ha's there! So grab your Starbucks, your double shot Red Bull, extra dark chocolate—whatever it is that gives you that KICK!
  - Technical difficulties DO happen despite our best efforts. If something were to disconnect the link please pay attention to the Pacesetters Facebook group for a new link or instructions!
- Please make sure that you are in the "Grit with Grace Pacesetters" Facebook group—this link has been emailed to the address you provided when you registered. If you are having trouble accessing the group please reach out to your Sales Director. This group is the main way that we will interact. If you don't have Facebook GET IT:) \*\*\*THE YOUTUBE LINK WILL CHANGE EACH WEEK & THE ANNOUNCE-MENT POST OF THE FACEBOOK GROUP IS WHERE YOU WILL FIND IT 12 HOURS PRIOR TO EACH EVENT.
- If you have children, please get coverage so your attention is not divided and you can receive what you need. Yes, even angel children:)
- You won't need a notebook you can take notes right here in this workbook!
- Per my National Sales Director contract. PLEASE DO NOT RECORD ME IN ANY WAY. Snapping photos of me online are great so long as you make me look fabulous! (LOL). We will have recordings and scripts we go over made available to you.
- We will end at 9pm CST or earlier each night (We will do our best to stay on time).

Last but not least, know from the bottom of our hearts that when we do this 4 week series, we are committed to your success. We don't give 100%- we give it 3,000%. We will be doing everything necessary to ensure that you are supported, encouraged, and trained. We will read every Facebook post, every voucher sheet, & we will put off other things in order to do THIS thing!

# Want to know my point in telling you all of this?

Your Sales Directors are willing to give you THEIR ALL. Would you thank them - not with your words - but instead by giving YOUR BUSINESS (which really affects YOUR FAMILY & THE LEGACY YOU'LL LEAVE YOUR CHILDREN) your ALL? God has given us all the ability to do great things with our lives - so let's DO IT!!!!

The highest compliment you could ever give us would be for us to see you begin this year with your business in a BETTER place because you went ALL IN with this program! SNSD Pam Shaw said "You can begin a diet in the middle of a bag of potato chips!" It's so true! It's time you do this for YOU!

I'm excited to partner with you as we race towards YOUR SUCCESS (& your red jacket ... career car... directorship... or whatever is your heart's desire!!!)

Love & Belief in you,

### Heidi Loelzer & the Loelzer Area Directors

"When your passion & purpose are greater than your fears & excuses you will find a way!
-SNSD Lisa Madson

# MEET NSD HEIDI GOELZER

Heidi became an Independent Beauty Consultant in July of 1997. After her husband Christopher, a Lutheran pastor, graduated from the seminary she made the decision to quit her teaching job to stay at home with her two small children and live on love. Heidi quickly realized that she wasn't good at staying home, as she did not like to cook, clean, decorate, and do all the things expected when one stays home.

Heidi was reluctant to start her business because she had never sold anything before, but she was excited to have some adult time. From a \$7 first party she went on to earn the use of her first Career Car 10 months later. Heidi realized that anyone could be successful in Mary Kay if they were willing to do the work. She went on to debut as an Independent Sales Director in 1998 and debuted as a National Sales Director in 2012.

Some of her career highlights include:

- Heidi has earned 9 cars—7 of them being the prestigious Pink Cadillac
- She has completed the National Court of Sales
- Heidi's unit was #1 in the State of WI
- She has lead her unit to complete the
  - \$300,000 Unit Club
  - \$350,000 Unit Club
  - \$450,000 Unit Club
  - \$500,000 Unit Club 4 times
  - \$650,000 Unit Club 4 times
- As a Sales Director, Heidi earned the Top Director Trips 4 times, traveling to Greece, Sweden, Spain, & Maui
- She has been a STAR consultant every quarter but 1 until debuting as an NSD (59 stars!)
- She has been on NSD trips to Beijing, Maui, London, Portugal, Spain, Argentina & Rome
- Taught the new NSDs from around the world at New NSD Scholar Week

In addition to the all-expense paid trips from Mary Kay Heidi and Christopher had an opportunity of a lifetime to take Christopher's parents to Paris, fulfilling a lifelong dream of her mother-in-law. She has also earned through her Mary Kay business a trip for her husband and son to hunt in the Arctic Circle, trips to Disney World, Virginia Beach, and Alaska four times for her family.

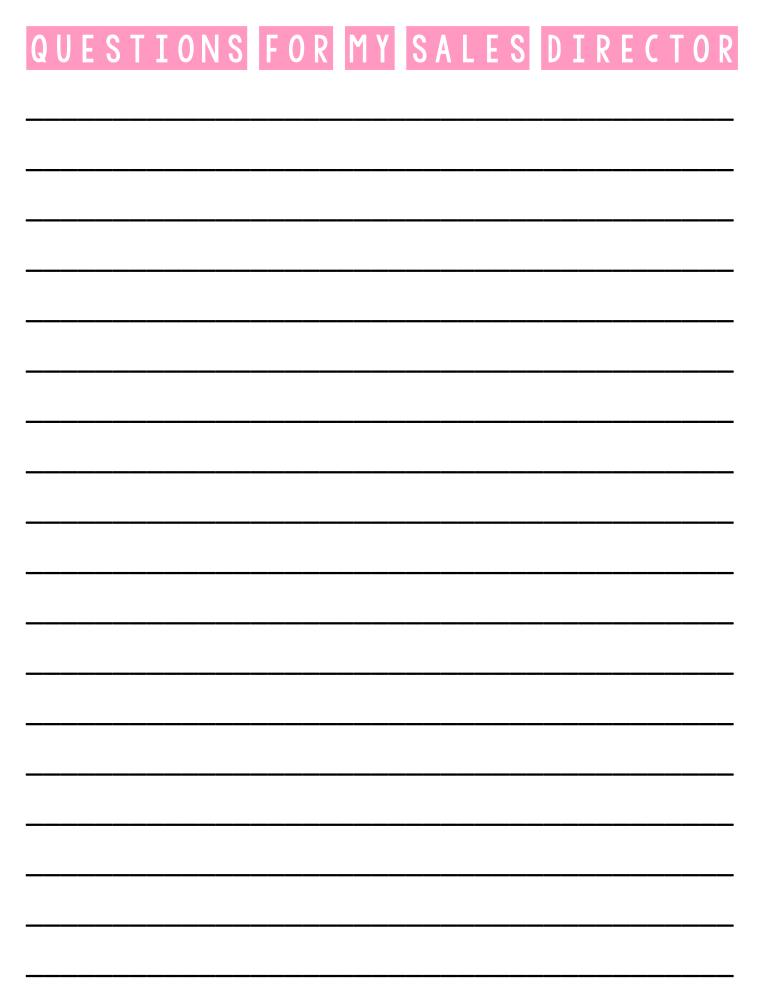
The Goelzer Area achieved Gold Circle their first 2 years as a National Area.

Heidi is married to Christopher, a Lutheran pastor, and they have 4 fabulous children

- Charis who is 24 and the youngest Sales Director to debut in her National Area (married to Paul, they have our first grandchild—Theo!)
- Nathanael who is 21 (engaged to Madi)
- Anastasia who is 16
- Gabriel who is 8

Heidi loves that God has given her the Mary Kay opportunity lead the Grit with Grace National Area where we empower women to grow SPIRITUALLY, EMOTIONALLY, & FINANCIALLY.





# Week One

MK History & Culture Career Path Generating Leads Booking

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WOW	WOM	WOY

# grit with grace Pacesetters Introduction

# goals of this Pacesetters:

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and every ome	r walk of	·		
Grit Factors:				
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2			_ +	
3				
				(Francis Golton)
A <i>gritty</i> person	always has a		and	
beyond		and immediate	·	·
<i>Grace</i> is				
	to			
1 1 <b>0</b> 111		ourselves		

# Mary Kay History & Culture

# Mary Kay Ash: 1918-2001

Mary Kay Ash was the	
in American Culture Her ideas hold o	and her actions were revolutionary



As an adult, Mary Kay would pass that spirit on through a remarkable company that would inspire millions of women for generations to come,

Mary Kay would always say, "It's never too late to be what you might have been. Make today the first day of the rest of your life and start planning how that life is going to be lived."

At the age of 45 in \_\_\_\_\_, Mary Kay started her dream company: Beauty by Mary Kay. This company was based on the principles of the Golden Rule, prioritizing your life faith first, family second and career third and praising people to success.



With Mary Kay's grit and determination she grew this company to one of the largest direct sellers of skin care and color cosmetics in the United States.

# Mary Kay History & Culture

Fortune Magazine recognized the company as one of The 100 Best Companies to Work for in America and also named Mary Kay Inc. one of the 10 best companies for women.



1. The golden Pule: Do unto others as you would want them to do unto you.

- 2. god First:
- 3. Putting Family before career
- 4. Nothing happens until somebody sells something:

Mary Kay has made the commitment to be the world's finest \_\_\_\_\_\_skin care organization.

"Help enough people get what they want from this wonderful opportunity, and you will be rewarded a hundredfold." - Mary Kay Ash

# Mary Kay Career Path

#### as an independent beauty consultant you could:

- · Earn profits based on retail sales
- Earn rewards to help you build your business
- Earn \$50 Team-Building bonuses

#### as a star consultant you could:

- · Receive special recognition
- Earn fabulous prizes
- Earn \$50 Team-Building bonuses

"BEAUTY CONSULTANT -EARNING MY \_\_\_\_\_ IS MY NEW BAR"

#### as a team leader/future independent sales director you could:

- Earn profits based on retail sales
- Earn a 9% or 13% commission on wholesale orders of personal team members
- Earn \$50 Team-Building bonuses
- Earn the use of a Career Car or select the Cash Compensation option

"TEAM LEADER - 7, 6 OR 5, IT'S ALL ABOUT THE

"DIQ - ALL IN WITH 8, IT'S SUPER \_\_\_\_\_"

#### as an independent sales director you could:

- · Earn profits based on retail sales
- Earn personal team commissions of 4%, 9% or 13%
- Earn 9% or 13% unit commission
- Earn a Personal Team-Building bonus of \$100 or more
- Earn a Unit Volume bonus of \$500 or more
- Earn a Unit Development bonus of \$400 to \$1,000
- Earn a Star Consultant bonus of \$300 or more
- Earn a Wellness Award bonus of \$800, \$1,300 or \$2,000
- Earn the use of a Career Car or select Cash Compensation option

"SALES DIRECTOR – START WITH 24 TO EARN \_\_\_\_\_\_, TRIPS AND MORE"

# At-a-Glance

#### as a senior beauty consultant you could:

- Earn profits based on retail sales
- Earn a 4% commission on wholesale orders of personal team members
- Earn \$50 Team-Building bonuses

"SENIOR CONSULTANT -1 OR 2, IT'S UP TO

#### as a star team builder you could:

- · Earn profits based on retail sales
- Earn a 4% commission on wholesale orders of personal team members
- Earn a \$50 red jacket rebate
- · Earn \$50 Team-Building bonuses

"RED JACKET – 3 OR 4 AND LOOKING FOR \_\_\_\_\_"

#### as an independent national sales director you could:

- Earn personal team commissions of 4%, 9% or 13%
- Earn personal unit Sales Director commission of 13%
- Earn NSD commissions of 10% on personal unit wholesale
- Earn 9% commissions on first-line; 4% on second-line; 2% on third-line offspring units
- Earn 2% commission on top 10 fourth-line and beyond units affiliated and unaffiliated with NSD offspring
- Earn a \$1,000 and \$5,000 bonus for new first-line Sales Directors
- Earn \$10,000 annual bonus for development of new NSD offspring
- Earn \$200 to \$800 quarterly Leadership Development bonus on units in 1st — 3rd affiliated and unaffiliated area
- Earn the use of a pink Cadillac® with a choice of options or select the Cash Compensation option
- Enroll in the Family Security and Great Futures programs

#### in the career car program, you could earn the use of a:

- Grand Achiever Career Car
- Premier Club Career Car (Sales Director)
- Cadillac® Career Car (Sales Director and NSD)
- Or select the Cash Compensation option in lieu of a Career Car

Please take personal responsibility for your own business and promotion by knowing all the nitty-gritty details. You can find them at:

www.maykayintouch.com > Resources > Publications > Advance Brochure (PDF)

### Notes





# generating Leads

Remember:	
1. Book	
2. Get	
3. Book	
4. Leads are people	
Here's how to make lead generating work for you!	
1. Consistencyskills.	_ improves your
2. Volume - be willing to work with desired results.	_ to get your
3. High Expectations - every day we expect a	
4. Mindset - You are women who _ product or this opportunity!!!	this
Look the Part!	
1	
2	
3	
Λ	

# Choose Courage OVER Comfort

Lead Generating Ideas	Supplies Needed
	Lipstick Samples
	Вад
	Cards
	Mint/Candy
	Goody Bags
	Flowers (Real/Wooden)
	Entry Slips
	Pens
	Vases
	Entry Slips
	Pens
	Sign
	Washi Tape/Tulle/fake rocks
	Goody Bags
	Flowers (Real/Wooden)
	Entry Slips
	Pens

# Generating Leads ... scripts for success

# Honoring working women

Hey! We are honoring ladies that are working today. Are you working? :)
You get a rose! Which color do you want? How many ladies work here?
We can give them roses too! We are also giving away pampering sessions, so you can enter for them right here! (start convo while she fills out—build connection)

## Sparkle & Shine!

Start a casual convo—be normal:)
I'm a MK consultant. Can I give you a sample? It's a lipstick sample and when you text me a selfie, you go into a drawing for a \$50 sparkle & shine package!

Oh, and hey girl, what's your number so I know who you are when you text me? :)

### Facial Vases

Hill am giving away 100 pampering sessions this month! Can I leave this here for ladies to enter to receive them?

Awesome! I will be back in a few weeks to check and see who has entered. Oh, and how many women work here? I'll bring a gift for everyone when I come back. Thank you!

# Generating Leads ... Customer Appreciation

# Booking the Customer Appreciation

May I speak with the manager or owner please?

Hello, I'm (your name) and I'm a local business owner with Mary Kay! I am looking to partner with (stores/restaurants) in the area and do Women Celebration Nights! Have you heard of them before?

What I do is honor the women that come in! I stand right outside and give each woman a rose and they can also enter my drawing! I give away a gift card to your business which I purchase and I also give away MK prizes like pampering sessions and free product. When would be a good day for me to come in?

## At the Customer Appreciation

Welcome to (place)! Tonight's Women's Celebration Night so you get a rose! Which color do you want?

We are also doing a drawing for a gift card to (place) and MK pampering packages!

# Booking

Bookings are the	of our
When you are	of bookings you are
	<del>.</del>

# Two ways to keep your calendar full:

1.\_\_\_\_\_

2. \_\_\_\_\_

## Phone Call System:

#### Sales Statistics:

48% of Sales Reps never follow up with a prospect

25% make a 2nd contact and STOP

11% only make 3 contacts and STOP

ONLY 10% make more than 3 contacts

2% of sales are made on the 1st contact

3% of sales are made on the 2nd contact

5% of sales are made on the 3rd contact

10% of sales are made on the 4th contact

80% of sales are made on the 5th to the 12th contact!

# Bookings from Bookings System:

Set the stage for booking from the party right from the beginning.

- 1. \_\_\_\_\_
- 2. \_\_\_\_\_\_
- 3. \_\_\_\_\_
- 4. \_\_\_\_\_
- 5. \_\_\_\_\_
- 6. \_\_\_\_\_

Booking

# The Head game of Booking

What are your thoughts about booking?

What are you expecting?

What s your body language?

# New Consultants... Calling friends, family, & Customers

#### Day 1: G1 (Getting Started)

#### Voicemail Message 1

Hi \_\_\_\_\_! How are you?! Okay, random question, so I am now a Mary Kay beauty consultant and part of my training is to give 30 women a free pampering session in my first month! Is there any chance you can be one of my 30? Contact me ASAP and we can go over all the details! Talk to you soon!

#### Text 1

Hi \_\_\_\_\_, it's \_\_\_\_\_! I just left you a voicemail!
Okay, random question, so I am now a Mary Kay
beauty consultant and part of my training is to give
30 women a free pampering session in my first
month. I can't wait to fill you in on all the details! Give
me a call or shoot me a text when you get a chance!

#### Day 4: G2

#### Voicemail Message 2

Hi \_\_\_\_\_! I wanted to follow up with you about your free pampering session! It's totally free, lots of fun, and I think you would love it so I'm looking forward to getting together with you! Please contact me when you can, and I know you are super busy so I will follow up with you in a few days if I don't hear back from you. Talk to you soon!

#### Text 2

Hi \_\_\_\_\_, it's \_\_\_\_\_! I just left you a voicemail and wanted to make sure you received it! You were on the top of my list for a free pampering session! I can't wait to share more details with you! I know you are super busy so I will check back with you in a few days if I don't hear back.

#### Day 7: G3

#### Voicemail Message 3

Hi \_\_\_\_\_! I'm just following up with you one more time about your pampering session! I'm still working on my 30 faces and I would love your help! If I don't hear from you, I will assume you are super busy right now and make a note to touch base with you in a few months. Have a great rest of your day!

#### Text 3

Hi \_\_\_\_\_! I'm just following up with you one more time about your pampering session! I'm still working on my 30 faces and I would love your help! If I don't hear from you, I will assume you are super busy right now and make a note to touch base with you in a few months. Have a great rest of your day!

#### If she answers the call...

Hi \_\_\_\_\_! I'm so glad I was able to reach you! How are you?! Okay, random question, so I am now a Mary Kay beauty consultant and part of my training is to give 30 women a free pampering session in my first month! Have you experienced MK before?...... It includes a deep cleansing and anti aging instructional facial, a hand and lip exfoliation treatment, and a perfect color match for your foundation! Isn't that awesome?!?...... What would work better for you? weekday or weekend? (keep giving 2 choices until it's narrowed down)

Great! Here's my address!

Just a couple quick questions for you... 1- Is your skin more normal to dry or combination to oily? 2-Do you have any skin concerns you would like me to address? 3-I'll be putting together a little goody bag of samples for you to take home. Would you prefer skin care or cosmetic samples? Great! I'm so excited for your pampering session on (date & time)!

Thank you for helping me out with my 30 faces goal, and if you think of anyone who could join us that would help me reach my goal faster.

# Referrals... From your Customer Profile

#### Day 1: R1 (Referral)

#### Voicemail Message 1

Hi \_\_\_! This is \_\_\_ with MK! You don't know me, but I'm a friend of \_\_\_! She and I had gotten together for a MK pampering session and she loved it so much she thought you would like on for free as well as a gift from her! I can't wait to give you more details!

Contact me at \_\_\_\_\_! Talk to you soon!

#### Text 1

Hi \_\_\_This is Melissa with Mary Kay! I don't think we know each other, but I'm a friend of \_\_! She and I got together for a Mary Kay pampering session (sounds fancy, right?)! She LOVED it so much she thought you'd love one too! Text or call me when you get this and I'll give you the info to redeem your free gift and pampering session!!

#### Day 4: R2

#### Voicemail Message 2

Hi \_\_\_\_\_! I wanted to follow up with you about your free pampering session! It's totally free, lots of fun, and I think you would love it so I'm looking forward to getting together with you! Please contact me when you can, and I know you are super busy so I will follow up with you in a few days if I don't hear back from you. Talk to you soon!

#### Text 2

Hi \_\_\_\_\_, it's \_\_\_\_\_! I just left you a voicemail and wanted to make sure you received it! Contact me ASAP for the details! I know you are super busy so I will check back with you in a few days if I don't hear back.

#### Day 7: R3

#### Voicemail Message 3

Hi \_\_\_\_\_! I'm just following up with you one more time about your pampering session and gift! If I don't hear from you, I will assume you are super busy right now and make a note to touch base with you in a few months. Have a great rest of your day!

#### Text 3

Hi \_\_\_\_\_! I'm just following up with you one more time about your free pampering session and gift! If I don't hear from you, I will assume you are super busy right now and make a note to touch base with you in a few months. Have a great rest of your day!

#### If she answers the call...

Hi \_\_\_\_\_! I'm so glad I was able to reach you! This is \_\_\_ with MK! You don't know me, but I'm a friend of \_\_! She and I had gotten together for a MK pampering session and she loved it so much she thought you would like one for free as well as a gift from her! Isn't that awesome?!? Have you experienced MK before?...... It includes a deep cleansing and anti aging instructional facial, a hand and lip exfoliation treatment, and a perfect color match for your foundation! I'm so excited for you! What would work better for you? weekday or weekend? (keep giving 2 choices until it's narrowed down) Great! Here's my address!

Just a couple quick questions for you... 1- Is your skin more normal to dry or combination to oily? 2-Do you have any skin concerns you would like me to address? 3-I'll be putting together a little goody bag of samples for you to take home. Would you prefer skin care or cosmetic samples? Great! I'm so excited for your pampering session on (date & time) at (location)!

Feel free to invite a friend or two to join! It's free for them, too, but you are the only one to get the free gift from your friend, \_\_\_\_!

# Lead Vase... Cold leads from a facial vase

#### Day 1: V1 (Vase)

#### Voicemail Message 1

Hi \_\_\_! This is \_\_\_ with MK! You don't know me, but you had entered a drawing at \_\_\_! I just picked your name to receive one of our new pampering sessions and a (gift card or free product)! I'm so excited for you! I can't wait to give you more details!

Contact me at \_\_\_\_\_! Talk to you soon!

#### Text 1

Hi \_\_\_! This is \_\_\_ with MK! You don't know me, but you had entered a drawing at \_\_\_! I just picked your name to receive one of our new pampering sessions and a (gift card or free product)! I'm so excited for you! I can't wait to give you more details! Text or call me when you get this and I'll give you the info to redeem your free gift and pampering session!!

#### Day 4: V2

#### Voicemail Message 2

Hi \_\_\_\_\_! I wanted to follow up with you about your free pampering session! It's totally free, lots of fun, and I think you would love it so I'm looking forward to getting together with you! Please contact me when you can, and I know you are super busy so I will follow up with you in a few days if I don't hear back from you. Talk to you soon!

#### Text 2

Hi \_\_\_\_\_, it's \_\_\_\_\_! I just left you a voicemail and wanted to make sure you received it! Contact me ASAP for the details! I know you are super busy so I will check back with you in a few days if I don't hear back.

#### Day 7: V3

#### Voicemail Message 3

Hi \_\_\_\_\_! I'm just following up with you one more time about your free pampering session and gift! If I don't hear from you, I will assume you are super busy right now and make a note to touch base with you in a few months. Have a great rest of your day!

#### Text 3

Hi \_\_\_\_\_! I'm just following up with you one more time about your free pampering session and gift! If I don't hear from you, I will assume you are super busy right now and make a note to touch base with you in a few months. Have a great rest of your day!

#### If she answers the call...

Hi \_\_\_\_\_! I'm so glad I was able to reach you! This is \_\_\_ with MK! You don't know me, but you had entered a drawing at \_\_\_! I just picked your name to receive one of our new pampering sessions and a (gift card or free product)! Isn't that awesome?!? Have you experienced MK before?...... It includes a deep cleansing and anti aging instructional facial, a hand and lip exfoliation treatment, and a perfect color match for your foundation! Plus, you got a free (gift card or free product), too!! I'm so excited for you! What would work better for you? weekday or weekend? (keep giving 2 choices until it's narrowed down) Great! Here's my address!

Just a couple quick questions for you... 1- Is your skin more normal to dry or combination to oily? 2-Do you have any skin concerns you would like me to address? 3-I'll be putting together a little goody bag of samples for you to take home. Would you prefer skin care or cosmetic samples? Great! I'm so excited for your pampering session on (date & time) at (location)!

Feel free to invite a friend or two to join! It's free for them, too, but you are the only one to get the free gift from the drawing.

#### Winner...

#### Warm leads from an event or out working

#### Day 1: W1 (Winner)

Text 1

#### Voicemail Message 1 Hi \_\_\_! This is \_\_\_ with MK! (We met yesterday when I Hi \_\_\_! This is \_\_\_ with MK! We met yesterday when was \_\_\_.) You were one of my runner up winners!!! I was\_\_\_! You are one of my runner up winners from our drawing! Congratulations! I'm so excited Congratulation!! I'm so excited for you! Text or call me for you! I can't wait to give you more details! when you get this and I'll give you the info to redeem Contact me at \_\_\_\_\_! Talk to you soon! your free gift and pampering session!! Day 4: W2 Text 2 Voicemail Message 2 Hi \_\_\_\_\_! I wanted to follow up with you about Hi \_\_\_\_\_, it's \_\_\_\_! I just left you a voicemail your free pampering session! It's totally free, lots of and wanted to make sure you received it! Contact fun, and I think you would love it so I'm looking me ASAP for the details! I know you are super busy forward to getting together with you! Please contact so I will check back with you in a few days if I don't me when you can, and I know you are super busy hear back. so I will follow up with you in a few days if I don't hear back from you. Talk to you soon! Day 7: W3 Text 3 Voicemail Message 3 Hi \_\_\_\_\_! I'm just following up with you one more Hi \_\_\_\_\_! I'm just following up with you one more time about your free pampering session and gift! If I time about your free pampering session and gift! If I don't hear from you, I will assume you are super don't hear from you, I will assume you are super busy right now and make a note to touch base with busy right now and make a note to touch base with you in a few months. Have a great rest of your day! you in a few months. Have a great rest of your day! If she answers the call... Hi \_\_\_\_\_! I'm so glad I was able to reach you! This is \_\_\_ with MK! We had me at \_\_\_ when I was \_\_! You had entered our drawing and you were actually one of my runner up winners! Congratulations!! You received one of our new pampering sessions and a free (gift card or product)! Isn't that awesome?!? Have you experienced MK before?...... It includes a deep cleansing and anti aging instructional facial, a hand and lip exfoliation treatment, and a perfect color match for your foundation! Plus, you got a free (gift card or free product), too!! I'm so excited for you! What would work better for you? weekday or weekend? (keep giving 2 choices until it's narrowed down) Great! Here's my address! Just a couple quick questions for you... 1- Is your skin more normal to dry or combination to oily? 2-Do you have any skin concerns you would like me to address? 3-I'll be putting together a little goody bag of samples for you to take home. Would you prefer skin care or cosmetic samples? Great! I'm so excited for your pampering session on (date & time) at (location)! Feel free to invite a friend or two to join! It's free for them, too, but you are the only one to get the free gift from the

drawing.

### Notes


# Notes


# FOR resources visit our area website:

# www.heidigoelzer.com

Click on:

New Consultant

New Consultant Packet (booking system/scripts inside)

New Consultant Training Videos

Education ==> Education Center
Skin Care Class

www.marykayintouch.com

Advance Brochure

Education

MK University

\*\*\*Be sure to check the files section of the Facebook group to access even more resources shared by your Pacesetters Trainers.\*\*\*

# Week Too

# Emotional Grif with Grace

Review of week 1 Coaching Perfecting your Party

	AHA	
	BFO	
	I	I
WOW	WOM	WOY

# Coaching your Parties

# Hostess & Party Checklist

"A PARTY WORTH BOOKING
IS A PARTY WORTH
COACHING"
~MARY KAY ASH

DETAILS:
Hostess:
Date & Time:
Phone Number:
Address:
Hostess Plan:
Notes:

#### IMMEDIATELY AFTER BOOKING

- ☐ Give your hostess a hostess packet (if it's her follow-up).☐ Write & mail postcard to hostess Confirms date/time/location☐ Set up date/time to talk with hostess about her guest list
- ☐ Create Pic Collage & send to the hostess with this script:

  Hey girl! I'm having a fun girls' day on (date & time)! I'm so excited! Even if you can't make it I would love to get an invitation set out to you with some samples!

  What's your address? Also, my consultant, Melissa, wants to customize a goody bag with samples for you! May I send your number to her? She's super nice!:) lol

#### THROUGHOUT THE NEXT FEW DAYS/WEEKS

- ☐ Mail invitations to all guests ASAP
- $\square$  Pre-profile all guests with this script:

Hey (guest)! I'm super excited to meet you on (date & time)! For your customized gift bag, do you want more makeup or skin care? Also, if you could answer a couple questions: 1) Have you ever used Mary Kay before? 2) Is there anything currently going on with your sin that I can help you with? 3) What type of skin do you feel you have? Normal/Dry or Combo/Oily?

- $\square$  After she responds, thank her ahead of time for attending.
- Let her know she can bring a friend or two!
- Prep Goody Bags

-Profile Card -Tray & Mirror -Plastic insert for tray -Hostess Postcard -Washcloth (cut in half) -Mascara Wand

-Business card -candy -cosmetics/skin care
Put into Sec. 2 merchandise bag or cellophane bag. Prepare these in bulk
ahead of time to always be prepared.

#### A COUPLE DAYS BEFORE THE PARTY

- Remind the hostess of the hostess plan.
- ☐ Find out what is on her wish list.
- ☐ Wrap ALL of her hostess credit. Make it look cute!
- ☐ Go over the small details

-need a sink and table to sit at -adults only/ no children -light refreshments AFTER -encourage outside orders

Send a marketing video to all guests with this script:

Hey! Before I forget!!! Check out this video PRIOR to the party and message me!!
You get a free (your choice) just for listening! I'll bring it along so you can take it home right away! (send link of a marketing video found at heidigoelzer.com)

#### AFTER THE PARTY

- Mail a thank you notes to the hostess & all guests
- ☐ Build relationships: schedule career chats!
- ☐ Friend request and add all customers to your private FB group

Guest Name	Phone Number		Samples		Us	Used MK before			Skin Issues	Skin Type
		C	or	SC	١	1	or	No		ND or CO
		C	or	SC	١	1	or	No		ND or CO
		C	or	SC	١	1	or	No		ND or CO
		C	or	SC	١	<b>Y</b>	or	No		ND or CO
		C	or	SC	١	<b>Y</b>	or	No		ND or CO
		C	or	SC	١	<b>Y</b>	or	No		ND or CO
		C	or	SC	١	<b>Y</b>	or	No		ND or CO
		C	or	SC	١	<b>Y</b>	or	No		ND or CO
		C	or	SC	١	1	or	No		ND or CO

# Coaching your Parties













# Coaching your Parties

I can't make it. My son's birthday is that night.

How fun! No worries, Sarah has 3
Gift certificates she was saving for
People who couldn't make it for a free
Facial and some free product - so I can

Totally squeeze you in for a separate facial in the next 2 weeks. The facial is about 45 minutes long. What would work best for

Turn this facial into a PARTY once you book it!!!

Script for turning a facial into a party:

A weeknight would be great!

If they don't respond, you say:

Notes:

That's PERFECT! I am pretty flexible the week of the 20th. I hold all individual facials in my home in Sacramento on Thursday evenings or at my MK studio in West Sacramento on Tuesday nights. Or, if you'd like to share your appointment with 2-5 friends (and get even more FREE product) I can be a bit more flexible on

the date. What works better for you?







## The Party Process

## The Four goals of a Skin Care Class

#	
#2	
#3	
#4	

## Kitchen Coaching

1. Tell me about	is coming today.
2. Who do you think would be $\_$	at?
3. How about	?
4	!!!

## Follow Up game

Pass around a	_ every	time you	u say	the	words	 
! Make it fun!						

## The Party Process Referrals

zep it	Use the	<b></b>		of
ne			or the	
abulous Friends Shee	21.			
	The <b>F</b> A	BULO	US G	ame
	Gift your fabulou	is family and friends a relaxin	g pampering session	IFT.
	Over	Phone	Best Way	to Reach
		( )	Text / Call Text	(Circle One)
			Text	Call
		(	Text	Call
			Text	Call
	□ 10	( )	Text	Call
		( )	Text	Call
			Text	Call
	13	( )	Text	Call
			Text	Call
	☐ 15		Text	Call
			Text	Call
	□ 17	( )	Text	Call
	18	( )	Text	Call
			Text	Call
	20		Text	Call
		BONUS POINTS IF I CA	AN MESSAGE Y	OUR
	Please be assured that I tree	ANDS TO BE PAMPERE at each friend or family member wank you for supporting my small	with the utmost care and sousiness.	

### Table Close

## 6 Steps to Success for a Table Close:

1. Transitional Statement:		
•	g How much does it ? Great! My trunk is	
	today! Turn over placemat!	
	and	
the we used	today. If were no	o object
the	you would want in your bo	athroom!
		_
4. Fill out the right hand side	e questions!	
5. CLOSET CLOSE		
l accept Visa, MC, Discover, plan :)	Cash, debit and Husband unaware	eness

#### 6. FLIP TO THE STARTER KIT SIDE

That is a picture of our starter kit and everything that comes with it. If you heard anything today that caught your attention—more time, more money, more freedom, more flexibility, more friends, a free car—and you're considering getting at least the Miracle Set, I suggest you purchase a starter kit. You will get your set plus the CC Cream you tried today, mascara and an eye makeup remover, and it opens the door for you to explore what else Mary kay has to offer you. If you decide you don't want more, I will treat you as a treasured customer. You are all smart women—isn't it worth it to just find out? I'd rather you know than wonder what would WHAT IF?

### Table Close

What did you like best?



asts and receive the Travel RoV-Up Bag Choose any 4

for FREE!

Thank you for coming!



Satin Set

ClearProof® Acne Kit

Clinically shown to provide clearer skin in just 7 dayst

Four products that create a clean finished look before you quickly death out the door.

88

White Tee & Citus #Fragrance Free

Pamparing Set Statin Hands® Set includes:

Sath Lipa® Pamparing Sat

Set includes: Cheaning Gul Blamish Control Tonar Acris Teatment Gal Oli-Free Mosturicar

Which set/sets do you want

to start with today?



## What would you like to learn about at your follow-up?

How would you like to hear more about the MK opportunity?

video

coffee

call



# Mary Kay® Top Ten Favorites

Repair® Litting Bio-Cellulose Mask 4pk \$70 Skinvigorate\*\*\*\*Cleansing Brush \$50 Chancoal Mask \$24 Microdermabrasion Plus Set \$55

Foundation Primer \$18

Replenishing Serum 456 / Tone Correcting Serum \$45

Vitamin C Activating Squares™ \$24

Satin Body® Collection \$54

Brush Collection \$54

## Individual Close

1. Transitional States	ment:			
	_ and		are	
2	the		<del></del>	
3. Closing Supplies:				
4. Go over the			_ on their set sheet.	
5. Notes:				
GOAI ·		α	ı	

## Individual Close

MARY KAY Survey	/		
Complete this survey and be entered in a draw			 
FREE Mary Kay Product Basket and other Fab.	llous Gifts!		
Do you currently use Mary Kay Products?	Yes_ No_		 
2 If NO, have you EVER used Mary Kay Products?	7-5- 115-		 
If you would receive a FREE Facial and Personalized Makeover, would you be willing to give your opinion of the NEW Mary Kay?	9 Yes_ No_		
Would you like to share your FREE Facial with a few friends to potentially receive up to \$100 in FREE Mary Kay Products?	1 ) Ves_ No_		
Mary Kay Consultants can enjoy Fabulous	3		
Prizes, Pink Cadillac's, and CASH! Earning potential is unlimited and we ARE currently	]		 
looking for a few Part-Time Consultants.			
on how to make an extra \$100-\$500 CASH	Yes_ No_	<del></del>	 
working very part time each week?	•		 
Be sure to complete the following in case you as  Name:Best Time to			
Home Phone:Work Phone:			 
Address			
		·	







#### Pesources

## For resources visit our area website:

## www.heidigoelzer.com

Click on:

New Consultant

Skin Care Class Videos

Education ==> Education Center

Skin Care Class (printable resources)

#### www.marykayintouch.com

Education

MK University

\*\*\*Be sure to check the files section of the Facebook group to access even more resources shared by your Pacesetters Trainers.\*\*\*

# Week Three

Managing your Time & Money with Grif & Grace

Week 2 Review

Working your Business in all circumstances

Dream Sessions

Money Management

	AHA	
	BFO	
		111.00/
WOW	WOM	WOY

## Time Management

#### Managing your Time [no kids at home]

Workspace	
Priorifies	
Schedule	
Punch the Clock	
Preparation	

#### Managing your Time [while working full time]

Workspace	
Priorifies	
Schedule	
Punch the Clock	
Preparation	

## Time Management

## 4 P's of managing your time with small kids at home

1.P	
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2. P	
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3 D	
3. P*	
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4. P	
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## Time Management

## Control your life

1. Think of	first.		
You must be your .		_ to pour the	into others.
2. Organize your work	life		
most imp	oortant		
Choose to be			
3. Be ALL IN for			
Decide to turn off			
When	is do	one	is on.



<b>Dream session:</b> Consultant name:	Name	notessultant training
Consultant name: Susie= Potential team	member Julie =cons	sultant training
You are one of Judie is going to te 2. Introduce yourself 1. I am excited to 2. I will give you	Ilie's top ten ladies Il what she likes ar f and tell the agend get to know you a few facts about th	ne business
{which helps Ju	ılie with her trainin	ave about this Dream company g} is a vehicle that could help make your dreams become
a reality!		ary kay? What has impressed you so far?
2. Tell me ab	out you/family	vork inside or outside of the home?
D. I.S. C. personali D - Work and achiev	<b>ty:</b> ement, I - Fun and	prizes, S - Family and savings C - Details and Facts
<ol> <li>Philosophies a</li> </ol>		mpany she washes her face with! 40 countries 2. Mary Kay foundation 3. Go-Green, En-
What impressed most?	l you the	
6, Do you know how What would you do		ey? Give facts - Most consultants Make \$400 per month month?
We make 50% sell \$ If money doesn't m		ket for 3 hours cites her about the possibilities of this business?
7. Here is a crazy qu	estion: What 3 thi	a difference, car, prizes} ngs would you have to know if you were to do this Mary er about the \$400 :ex- to pay off your loan}
1.	2.	3.
on to the next que See what skills sh Let's dream for a I I would love to wo	estion. Tell your sto e already has to un noment: What if ork with you becaus	

8. Is there any reason why you wouldn't	want to get started right now? \$100 Value kit
Keep overcoming her objections:	-
1. Show Empathy objection 1	does that that help you? Is g you back?
there anything else that would be holdin	g you back?
	<del></del>
Objection 3	
2. Let's imagine, Let's Dream a little k	oit about
What if	I would love for this company to be able dreams become a reality!
Fear- False evidence appearing real,	
3. Close: What if I could show you h	
and still keep what you value	May I share hypothet-
	ou should decide this is something you
want to try? Show AB not scary anymore{ w	hat har cituation could look like
	S man and the kit arriving like Christmas
seeing money in the savings account	
feel?	Tiow does that
	<del></del>
I would love for you to be on my team All we need to do is Sign the agreeme send your agreement and congratula She would sign!!	ent Let me confirm your information to
<u>-</u>	ald receive a decision maker gift if you were to a try. Only 24 hours we don't want you to willing to take the sleep test?
she should give it a try! Reaffirm her dre	ro- con list! If she dreams about pink sheep eams becoming a reality! od at ½ the price. <b>Best case</b> - Your dream be-
	er she decides is great with me - no stress!
If no- {Not right now} Thank her for bein scout,	g a happy a customer, hostess and talent
and it is always here if she decides in the events!	e future her life has changed. Invite to all
If yes have her sign the agreement! Cor	ngratulations Spray yourself with glitter!!!

#### "I've often said that we are doing something far more important that selling cosmetics, we are changing lives!" Mary Kay Ash

It's not all about me it is about aligning her hopes and dreams with what this business can provide.

#### Keep calm pass it on! Keep Mary Kay's dream alive

A Dream session (formerly known as a career chat) We are offering this product and an opportunity (both/ and)

#### The Dream session has layers!

- 1. The Dream Pre-Party
- Send out a link of Heidi Goelzer's new video to the guest list
- Offer 5 extra tickets into the door prize drawing! { or have a wrapped color card or sampler gift ready to give out for the guests that have listened }

#### 2. Dream Introduction:

Questions in the opening of the party

Tell me about you?!

- What you do inside or outside the home {Domestic Goddess}
- Why you love the hostess
- What brings you joy!
- **3. Dream Party** pg 11 in flip chart {Lisa Madson}
- Do you have all the freedom and flexibility in the world?
- Do you receive all the praise and recognition you deserve?
- In your current situation- if you were to give it your guts could you increase your income by 95% in the next 5 years?

#### 4. Dream I story

- These are dreams that have come true!
- This is my dream now!
- Thank them for helping that dream to come true by being here today!
- Watch what I do because this is not rocket science! I love what I do, I have this flip chart cheat sheet so I know what to say!
- **5. Dream Game-** I do play a ticket game and give them ten tickets in the beginning of the party. In the flipchart it has the facts about the opportunity
- 5- Tickets for listening to Heidi's video
- 1- Per name on the referral sheet
- 1- What fact about the business impressed them the most!
- 1 -Answering the question: What would they do with an extra \$400 bucks a month? This is what most consultants make in a month by holding 1 party a week!

#### 6. Dream close

- Table Close Talk about the opportunity see flip chart pg. If your thinking about purchasing the miracle set the business kit is a deal! You never know unless try and you can look twice as good at ½ the price! Plus you will have an open ended opportunity that could allow you to \_\_\_\_\_ {repeat reasons you have heard}
- Set sheet close:

Use the closing set sheet: How would you like to hear more about the MK opportunity? Circle: video, coffee or call {I know you already watched the video so now we set up a time to chat about your hopes and dreams for you to have this free gift! When is a good time for the dream session tomorrow in the day or evening?

#### 7. Dream session on the calendar

{schedule it like a party- write it on her hostess information}

#### **Dream Session**

Thought Process by NSD Julia Burnett

- 1. Show Empathy when listening to an objection
- Understanding will break down walls
- Reaffirm what you have heard by saying

"I hear you or I understand what you are saying is.."
State out loud what she is thinking. Put yourself in her shoes.
Imagine to feel what she feels,

Lower your voice,tone,slow down, Mmmmmm, be real

#### 2. Guiding her to a new thought

- "Let's imagine,,," {this causes a mental picture to form}
- I have a crazy thought- You know what if Mary Kay could: just be a hobby for you, or it could compliment your career?

  Or be something fun and destress you ...

{Not water down but not All or nothing either} Let's Explore...

#### 3. What are thinking?

What would you enjoy? What benefits would come from it?
What would you get out of it right now?

Hopefully you are getting more positive feed- back or more objections {If it weren't for this objection I <u>would be</u> interested !}

4. Closing- S	Summarize	repeat w	hat s	he	has	said
---------------	-----------	----------	-------	----	-----	------

"Sounds to me like,,,,,,

What if I could show you how to get more of what you need

And still keep what you value	
And still keep what you value	

May I hypothetically share what this business could do for you should you decide this is something you want to try?

Describe her best **Dream** scenario! A\_B with detail beginning with the U.P.S. Man coming to the door and it feeling like Christmas....

Their A\_\_\_B story usually is scarier than what it is reality.

## Dream Session NOTES

	·····
	_

## Managing your Money with grif & grace

1. Sales	/	split		
A. have	e a money k	pag		
B. Do yo	our		p	pay yourself
2. EXAMPLE:	Party sell _			
A	% is to	)	, \$	w/sale
В	% is fo	r	, \$	
(shippir	ng, Look Bo	oks, mascara w	ands section	2)
are not this am	t at a \$ ount to buil	w/sc Id as quickly as	If you hav ale on your shelf, , s possible. If you where you pay yo	have a
3. Weekly Ac	complishme	ent Sheet		
A. Dowr	nload the $\_$			
B. Busin	ess Tools, M	lyCustomers on	Marykayintouch	.com
C. Set	aside		: 1-2	hours
D. Enter			on intouc	th or on app
E. Enter		 e on app (less	on intouch paperwork)	under each
F. Busino	zss Tools, W	eekly Accompli	shments, Enter WA	4S
G. TRAC	CKING! "			
			Sales Director	
I. Track			<i>,</i>	income
for taxe				

SEE EXAMPLE WEEKLY ACCOMPLISHMENT SHEET

For: SV3383 Tami Cloute Phone: (920) 222-1515 Sales Director: Tami Cloute 7/1/2018 - 7/7/2018

	Hostess	Hrs	Gst	Ordr	Bks		Classes Facials	On The Go	PWS	Shows	PCP Misc	Reorders	Sales Tax	Hostess Gifts	Give Away	No Re Sa
07/02	Lorrie Godfrey	0.0000	0	1	0	1			\$88.00				\$4.85			Ť
07/02	Kim Burlage	1.0000	1	1	0	1	\$238.00						\$13.09			
07/02	Sadie Zickert	1.0000	_	1	0	0	\$34.00						\$1.87			
	Dawn Zickert	0.0000	_	1	0	0						\$88.00	\$4.84			
	Mary Isaacs	0.0000	_	1	0	0			\$25.00			<b>#</b> 440.00	\$1.37	<b>#</b> 4 00		-
	Adrea McGlynn Melissa Krahn	0.0000	+	1	0	0						\$110.00 \$39.00	\$6.05 \$2.15	\$4.00		-
		0.0000	-	1	0	0						\$46.00	\$2.53			+
		0.0000	1	1	0	0		\$36.00				φ-το.σο	\$1.98			
Total			<u> </u> -					7				· ·	7			•
•		Hrs	Gs	t Ord	rBks		Classes Facials	On The F Go	WS S		CP Red	rders Sales Tax	Hoste Gifts		Non-Re Sales T	
	This Week's T	Total 2.0	0 2	9	0	3		\$36.00 \$	113 00	IVII		33.00 \$38.7			Sales I	ах
	Year to Date 1		_	_	0	3	\$272.00					33.00 \$38.7				
		Veekly <sup>*</sup>		l (less	s tax	) <mark>\$7</mark>	<mark>704.00</mark>		Year T	o Date S	ales To	otal (less ta	x) \$7	04.00		
Weel	<mark>kly Activit</mark>	y Red	cap	)											_	
ntervie	ews New Team Me	<mark>mbers</mark>	A	ppoir	ntme	nts		Classes acials	On The Go	PWS	Sh	ows PC		ı <mark>l</mark> s Tax)		
0	0		0				<mark>3</mark>	272.00	\$36.00	<b>\$113.</b> 0	00 \$2	83.00			\$704.0	00
$\sim$ 1	0 1 '44	1 70														
<b>Orde</b>	ers Submitt	ed To	o C	om	pai	1у Т	This W	eek				_				
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Section E <b>stin</b>		kly G	iro		roi						Profit	\$281.60				
Section E <b>stin</b> Weekly Deposi	n 1 Wholesale nated Wee	kly C	in bu	ss P	roi	fit  x .4	.0 =	Se Estimate	d Weekl	y Gross F		•	lacemei	nt. 40 per	cent is	
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Please Note: The weekly accomplishment sheet is not a complete summary for income tax or accounting purposes

4. Commissions			
A. Pick a	to run on	<b></b>	!"
В	??	?	?
GO TRACK:	parties or	faces	
	Career Chats		
	Sell \$/Reorder \$	w/sale (average \$	_ party)
	Est. Time	_ hours/week	
	Profit \$+		
GROW TRACK	: parties or	faces	
	Career Chats		
	Sell \$/Reorder \$	w/sale (average \$	_ party)
	Est. Time	_ hours/week	
	Profit \$+		
	prize from t	he company	
	Quarterly	_status and	

parties or faces
Career Chats
Sell \$/Reorder \$w/sale (average \$ party)
Est. Time hours/week
Profit \$+
KEY prize from the company
Quarterly STAR status and prizes
parties or faces
Career Chats
Sell \$/Reorder \$w/sale (average \$ party)
Est. Time hours/week
Profit \$+
KEY prize from the company
Quarterly STAR status and prizes
CAR GOALS

5. Share YOU page and Team Leader VS Director Paycheck 3x more

## **Events/Shows 50% Private Appts**

- On the Go
- Online
- On the Face
- On with the Show

## Reorders 50%

customers will reorder consumable product that Cosmetics are a

## Team Building

- Commissions 4% - 1 to 4 team
- members
- \$50 for each new

- **Team Building Bonus**
- beginning with 1st qualified recruit

- **Future Director**
- 9 or 13%-8 active team

## **Career Pati**

Grand Achieve

- Star Recruiter
- Team Leader 4% - 3 or 4 team members
- 9 or 13%-5-7 active team

- 9 or 13%- 10+ active team

## you achieve: or \$425/mon in 1-4 months when Qualify to earn the use of a Car \$23,000 Team

- 16 active personal team mem-Production

Consultant Today

Part Time

Tax Deductions

Mary Kay Beauty as an Independent **Begin Your Business** 

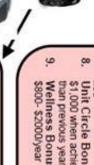












## Personal Sales Directorshi

- Personal Team Commissions \$100 Team Building Bonus 9 or 13%
- Unit Volume Commission 9 or 13% on entire unit
- **Unit Recruiting Bonus** production to the company ly based on monthly unit wholesale Unit Volume Bonus 10% from \$500 to \$5,000 month-
- Star Consultant Bonus more recruits \$400-\$1,000/month with 4 or
- al star \$300 w/5 + \$50 for each addition Cadillac Bonus

LEADERSHIP

- \$1,000 when qualified or requali
- \$1,000 when achieve higher circle Unit Circle Bonus
- Wellness Bonus

Average best 3 of the last 5 years, 60% for 15 years

Family Security

**National Sales** Director

**uture Executive Si** 

Senior Director

**Executive Senior** 

Program

Earnings

Opportunity

**Growth, Confidence** 

The Sky is the Limit

Work at Your Own Pace!

Set your own work hours!

Flexibility & Lifestyle

No Territories, No Quo-

Choice of Cadillac or

NSD Car

3rd & Top 4th Lines 2% Star Consultant and

> Commission Schedule EIITE EXECUTIVE ST

Offspring Director NSD

2nd Line 4%

1st Line 9%

\$1,400/mo

Ford Fusion or Chevy Equinox Two consecutive quarters totaling \$57,000 unit production

Director Car Program

- Mini Cooper or Chevy Traverse PINK CADILLAC \$75,000 unit production Two consecutive quarters totaling
- Cash Option I wo consecutive quarters totaling \$102,000 unit production












## FOR resources visit our area website:

### www.heidigoelzer.com

Click on:

Education ==> Education Center

Skin Care Class (printable resources)

#### Marketing Tab:

Videos of the Goelzer Area sharing MK Marketing Info & I-Stories

#### www.marykayintouch.com

Education

MK University

\*\*\*Be sure to check the files section of the Facebook group to access even more resources shared by your Pacesetters Trainers.\*\*\*

# Week Folk

Week 3 Review Heidi's Closing Thoughts

















